

## Freedom of Information request 583-23

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### Request

1. Please provide the names of the providers of each service (on-call and elective separately please)?
2. Start date, duration and end date of any contracts with teleradiology providers?
3. Can the contract be extended and how long for?
4. When do you start looking at the contract before expires?
5. Which framework do you use for teleradiology services?
  - NHS supply chain
  - Shared Business Services (SBS)
  - Health Trust Europe (HTE)
  - East of England NHS CPH (EOECPH)
  - North of England CPC
  - Other
6. What is the usual procurement process for teleradiology services, and is it typically carried out as part of an Integrated Care System (ICS) or through the respective Trust?
7. Who deals with the procurement of contracts for teleradiology?
8. Please provide the name and contact details of the Clinical Director for Radiology
9. Please provide the name and contact details of the General Manager for Radiology
10. Please provide the name and contact details of the Service manager for Radiology

### Response

1. Telemedicine Clinic UK (TMC) provides the elective and oncall services for NHS Borders. We also use the Scottish National Radiology Reporting Service (SNRRS).
2. The contract with TMC ends on 30 September 2024. There is no contractual obligation with SNRRS.
3. The TMC contract can be extended for 1 year.
4. NHS Borders will start looking at the TMC contract 6 months before the end date.
5. NHS Borders uses the National Services Scotland (NSS) Scottish Framework for teleradiology services.
6. The usual procurement process is through the NHS Board.
7. The procurement of teleradiology contracts is overseen by the Radiology Clinical Director, the Lead Radiographer, and the Head of Procurement.
8. Dr Luis Ferrando, Consultant Radiologist, [luis.ferrando@borders.scot.nhs.uk](mailto:luis.ferrando@borders.scot.nhs.uk)

9. Mr Kirk Lakie, General Manager – Surgical & Diagnostic Services, [kirk.lakie@borders.scot.nhs.uk](mailto:kirk.lakie@borders.scot.nhs.uk)

10. Mr Robin McLeish, Clinical Services Manager – Planned Care, [robin.mcleish@nhs.scot](mailto:robin.mcleish@nhs.scot)

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **583-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.