

## Freedom of Information request 596-23

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### Request & Response

Can I please make a request under the Freedom of Information Act and I would like to request the following information about the organisation's Local Area Network (LAN) environment.

**You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information**

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
- Managed- If this includes services than just LAN.

**Please note as the support arrangements have expired the maintenance has been brought in-house.**

1. Contract Type: Managed or Maintenance
2. Existing Supplier: Who is the current supplier?
3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.
4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
5. Number of Sites: The number of sites, where equipment is supported by each contract.
6. Hardware Brand: What is the hardware brand of the LAN equipment?
7. Contract Description: Please provide me with a brief description of the overall contract.
8. Contract Duration: What is the duration of the contract and can you please also include any extensions this may include.
9. Contract Expiry Date: When does the contract expire?
10. Contract Review Date: When will the organisation be planning to review the contract?
11. Responsible Officer: Contact details including name, job title, contact number and email address?

**If the LAN maintenance is included in-house please include the following information:**

1. Hardware Brand: What is the hardware brand of the LAN equipment? **Cisco**
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. **Approx 1700**
3. Number of Sites: Estimated/Actual number of sites the LAN covers. **1 site**

4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

**Kevin Messer, IT Delivery Manager, 01896 809277, [kevin.messer@borders.scot.nhs.uk](mailto:kevin.messer@borders.scot.nhs.uk)**

**If the contract is managed by a 3rd party e.g. Can you please provide me with:**

**Not managed by a 3<sup>rd</sup> party, therefore this section is not applicable.**

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation be planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **596-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.