

Freedom of Information request 599-23

Request

1. How many pagers are currently in use within your organisation?
2. How much did your health board spend on postage in each year since 2020?
3. How many fax machines are currently in use in your organisation?

Response

1. NHS Borders do not use long range pagers. Under Section 15, Duty to Provide Advice and Assistance, of the Freedom of Information (Scotland) Act 2002, NHS Borders use a bleep system on the Borders General Hospital (BGH) site only, and this is managed by the Telephone Exchange/switchboard at the BGH.

2. The annual spend by NHS Borders on postages is:

2020-21	2021-22	2022-23	2023-24 to June 2023
£ 137,418	£ 193,406	£ 221,570	£ 72,597

3. NHS Borders currently have 29 faxes being used in the organisation; however, these are being reviewed with the aim to cease using as many as possible.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **599-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.

