NHS Borders

Communications & Engagement

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Freedom of Information request 611-23

Request

Last year you kindly responded to our FOI request - your response is enclosed for reference.

Further to FOI (513-22):

Could you please also provide information as to the process that we have to follow to ensure that we are asked to submit our quotation & are considered for the service contract on the Siemens Intveo SPECT /CT system when the current contract expires ie on 31/3/24?



Response

The equipment is currently serviced by Siemens who manufactured the equipment. If any other supplier is now able to quote for ongoing service/maintenance of Siemens equipment they would need to get in touch with Lesley Wilson, Lead Radiographer at Borders General Hospital within 3 months of the expiry of the current contract.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **611-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.