NHS Borders
Communications & Engagement

NHS Borders
Education Centre
Borders General Hospital
Melrose
Roxburghshire
TD6 9BD
01896 825545
foi.enquiries@borders.scot.nhs.uk

NHS Borders

25 September 2023

Freedom of Information request 651-23

Request & Response

To better understand your digital infrastructure, including your capabilities and degree of integration, can you please tell me:

- Are your data systems between primary, community, and secondary care integrated, and if not - do you have plans to integrate them?   **No, and there are no plans to integrate the systems**

- Do you have a baseline mapping of your digital infrastructure in place?   **Yes**

    o If it is not already in place, are you building one?   **N/A**

- Do you have a public facing digital strategy?   **No**

- Do you use patient-initiated follow-up (PIFU) processes or technology?   **No**

- Are there any tasks which your organisation performs or augments with AI tools such as Chat GPT or GPT-4? An example would be a physician using GPT-4 to assist (but not rely on) diagnosing a patient's condition. **No**

    o If not currently used, do you anticipate using AI tools to assist in performing tasks within your organisation? **No**

- Do you employ the following roles in your health system? If yes, approximately how many?

    1. Chief System Integration Officer   **0**
    2. Director of Digital Products   **0**
    3. Director of Analytics   **0**
    4. Digital Lead/Director   **0**
    5. Director of Partnerships   **0**
    6. Head/Director of Digital Solutions   **0**
    7. Head/Director of Digital Innovation   **0**
    8. Head/Director of Digital Transformation   **0**
    9. Head/Director of System Strategy   **0**
    10. Head/Director of Integration   **0**
    11. Head/Director of Transformation   **0**
    12. Head/Director of System Partnerships   **0**
    13. Data Scientist   **0**
    14. Data Analyst   **5 staff (4 wte)**
    15. AI Prompt Engineer - or any roles (in-house or outsourced) focused on using AI   **0**
    16. Head/Director of Data Science/Artificial Intelligence   **0**
    17. Other roles related to innovation and/or transformation **0**

Please note: NHS Borders are currently recruiting to our 'Head of Digital Services' post which encompasses the duties of some of the roles outlined above. We employ individuals who undertake similar functions to the

roles described within our IM&T department. We do not currently have any individuals who are employed with a sole responsibility for transformation or innovation.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **651-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.