

Freedom of Information request 9-19

Request

I would like to request the following information under the Freedom of Information (Scotland) Act 2002. Please could you tell me for each month of 2013, 2014, 2015, 2016, 2017 and 2018:

1. How many ENT patients were seen within the 12 week treatment time guarantee and how many patients waited longer 12 weeks.
2. The mean and maximum wait times (in days) for the ENT patients who were seen within each month specified.

Response

Please find below the data requested above:

ENT TTG Breaches and Days Waiting

Seen under 12 weeks

	2013	2014	2015	2016	2017	2018
January	21	24	20	22	22	23
February	19	29	23	38	31	13
March	13	32	29	22	33	19
April	25	31	50	34	29	31
May	30	39	27	31	32	27
June	23	28	35	41	31	29
July	23	21	24	23	18	17
August	29	27	35	24	29	34
September	33	21	38	33	29	21
October	23	26	36	40	25	26
November	28	25	41	36	26	19
December	21	17	19	26	22	18
Grand Total	288	320	377	370	327	277

Seen over 12 weeks

	2013	2014	2015	2016	2017	2018
January	0	0	1	0	1	2
February	0	1	1	0	4	2
March	2	2	0	0	2	6
April	3	0	1	0	2	7
May	4	1	0	1	1	8
June	0	0	0	0	0	1
July	0	0	0	0	0	5

August	2	1	1	0	0	3
September	1	8	0	0	2	2
October	2	2	1	0	2	5
November	1	6	1	4	3	1
December	1	1	0	2	0	0
Grand Total	16	22	6	7	17	42

Mean days wait

	2013	2014	2015	2016	2017	2018
January	58	44	53	51	48	48
February	47	56	41	43	59	66
March	63	51	38	29	38	60
April	62	56	52	51	50	54
May	56	54	38	52	45	54
June	61	53	30	48	31	35
July	49	49	37	43	42	59
August	54	56	57	47	61	56
September	37	60	50	49	52	51
October	53	54	59	45	38	55
November	54	75	46	50	53	43
December	41	47	34	51	44	36

Maximum days wait

	2013	2014	2015	2016	2017	2018
January	84	84	103	83	97	103
February	77	107	113	83	112	153
March	96	155	62	76	131	132
April	113	84	138	83	124	160
May	112	155	76	118	90	174
June	84	83	83	84	76	98
July	75	83	83	83	81	159
August	131	101	104	83	84	117
September	87	125	84	84	91	97
October	112	90	107	83	111	118
November	86	192	121	110	118	153
December	90	86	84	91	83	77

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **9-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both

the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.