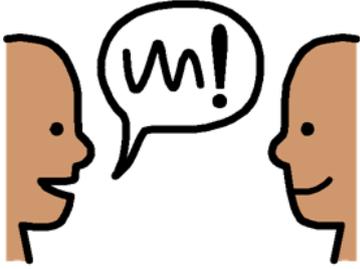
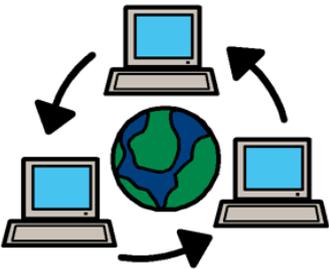


NHS Near Me

	<p>NHS Near Me is a new way of having appointments.</p> <p>NHS Near Me is sometimes also called 'Attend Anywhere'.</p>
	<p>You can have appointments and meetings with the staff from the Learning Disability Service on a video call.</p>
	<p>You can use your laptop, ipad, tablet, or mobile phone.</p>
	<p>On a video call you can see the person you are talking to.</p>
	<p>You can do the video call from your house.</p>
	<p><u>What do I need to make a video call?</u></p> <ul style="list-style-type: none">• Good internet using:<ul style="list-style-type: none">- Google chrome (on desktop, laptop, android tablet, android phone)- Safari (on iMac, Macbook, iPad, iPhone)• A quiet room with good lights• Web camera, speakers, and microphone. These are in your laptop, tablet, ipad, and mobile phone.

	<p>Video calls are private and secure. This means that it is just you and the Learning Disability staff on the video call.</p> <p>No information is saved by NHS Near Me.</p>
 	<p><u>How much does it cost?</u> You pay for the amount of internet that you use for the call.</p> <p>The amount of internet that you use is called 'internet data'.</p> <p>An NHS Near Me video call uses about the same amount of internet data as a Skype or Facetime call.</p>
 	<p>If you are using a mobile phone, tablet, or ipad you can join it to your wifi in your house.</p> <p>You can use the wifi instead of using your mobile phone data.</p> <p>Using your mobile phone data usually costs more money than using wifi.</p>

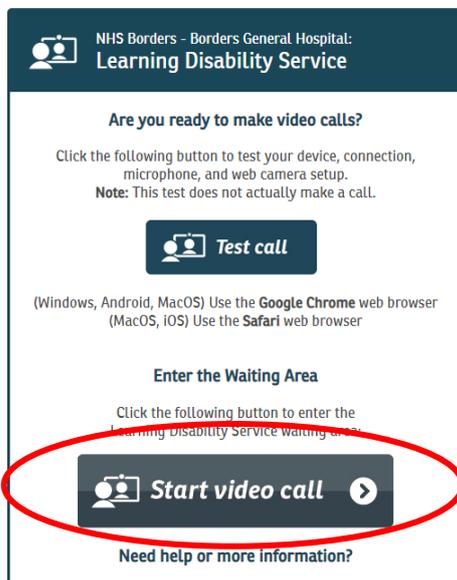
How to make a NHS Near Me video call



Open the internet -
remember to use chrome or
safari

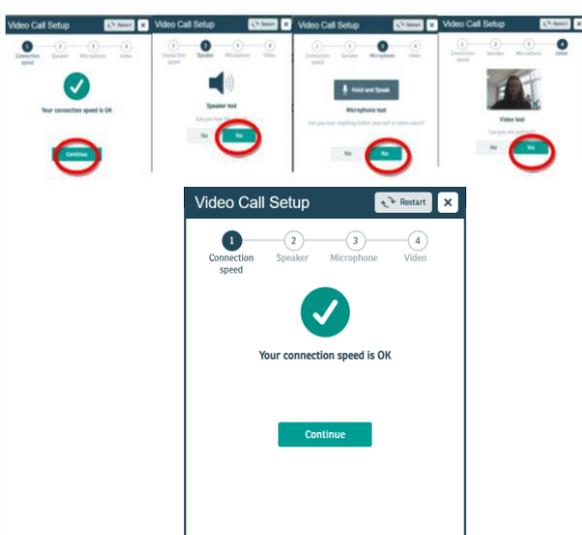
Type in the website address for the Learning Disability
Service Near Me:

<https://nhsattend.vc/NHSBLDS>



This is the page you see when
you go on to Near Me.

Press the start video call
button

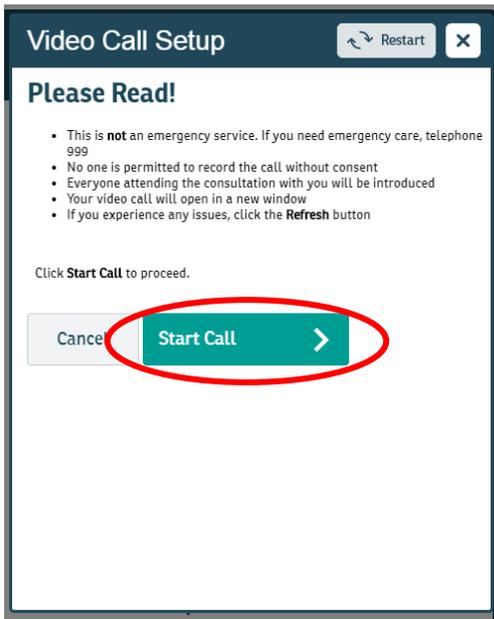


NHS Near Me checks that
you have everything for a
video call.

It will test your microphone,
speakers, and camera.

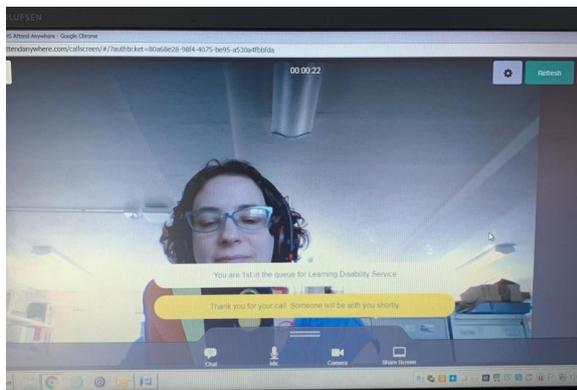
You might have to press:
'allow access' for your
microphone and camera.

<p>The person this call is about: * Mandatory Field</p> <p>First Name* <input type="text"/></p> <p>Last Name* <input type="text"/></p> <p>Date of Birth* <input type="text" value="dd"/> / <input type="text" value="mm"/> / <input type="text" value="yyyy"/></p> <p>Phone <input type="text" value="01632 000 000"/> <i>Where can you be reached?</i></p> <p>This personal information is only used during the call, then deleted.</p> <p><input type="checkbox"/> I accept the Terms of Use and Privacy Policy and agree that NHS Attend Anywhere uses cookies in accordance with its Cookie Policy</p> <p>Continue ></p>	<p>You have to type in some information:</p> <ul style="list-style-type: none"> • Your first name • Your last name • Your date of birth • Your phone number
<p>The person this call is about: * Mandatory Field</p> <p>First Name* <input type="text"/></p> <p>Last Name* <input type="text"/></p> <p>Date of Birth* <input type="text" value="dd"/> / <input type="text" value="mm"/> / <input type="text" value="yyyy"/></p> <p>Phone <input type="text" value="01632 000 000"/> <i>Where can you be reached?</i></p> <p>This personal information is only used during the call, then deleted.</p> <p><input type="checkbox"/> I accept the Terms of Use and Privacy Policy and agree that NHS Attend Anywhere uses cookies in accordance with its Cookie Policy</p> <p>Continue ></p>	<p>Press in the box that says 'I accept the terms and conditions'.</p>
<p>The person this call is about: * Mandatory Field</p> <p>First Name* <input type="text"/></p> <p>Last Name* <input type="text"/></p> <p>Date of Birth* <input type="text" value="dd"/> / <input type="text" value="mm"/> / <input type="text" value="yyyy"/></p> <p>Phone <input type="text" value="01632 000 000"/> <i>Where can you be reached?</i></p> <p>This personal information is only used during the call, then deleted.</p> <p><input type="checkbox"/> I accept the Terms of Use and Privacy Policy and agree that NHS Attend Anywhere uses cookies in accordance with its Cookie Policy</p> <p>Continue ></p>	<p>Press the 'continue' button.</p>



A box will pop up on the screen that says 'Please Read!'.

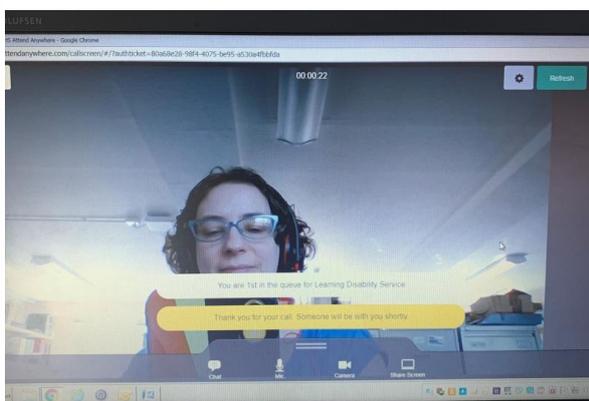
Read the information then click on the 'start call' button.



You are now in the waiting room.

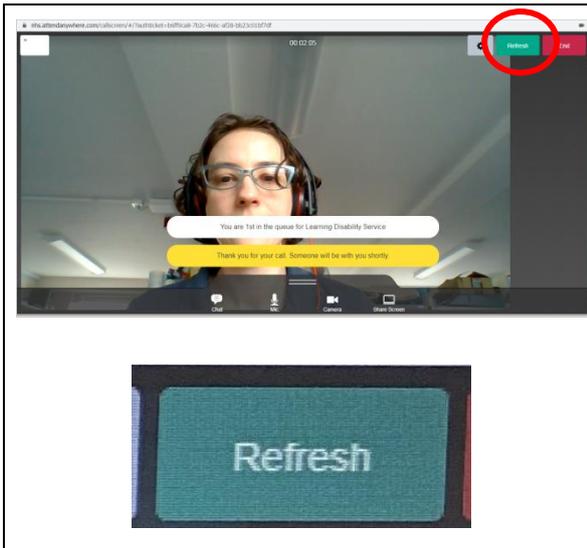
You will see yourself on the screen.

You will hear music and a lady telling you about the waiting room.



The staff from the Learning Disability Service will open the private video room from their computer.

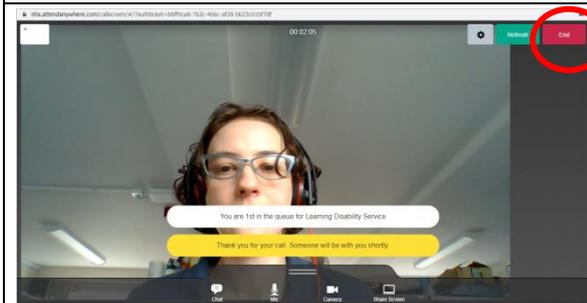
You are talking to the staff from the Learning Disability Service in a private video room.



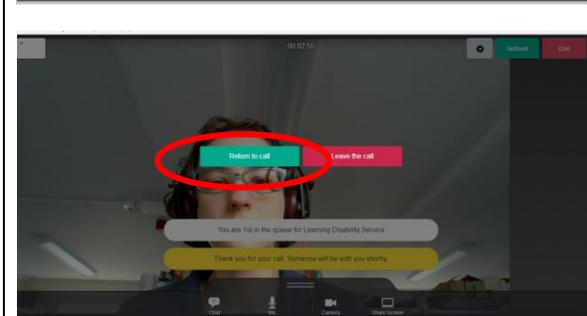
If the sound or the video goes wrong - click on the green 'refresh' button at the top of the screen.



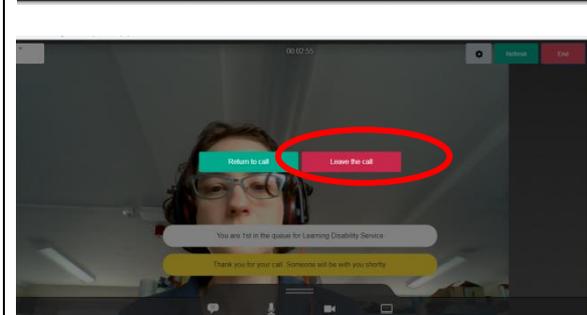
The staff from the Learning Disability Service will end the video call.



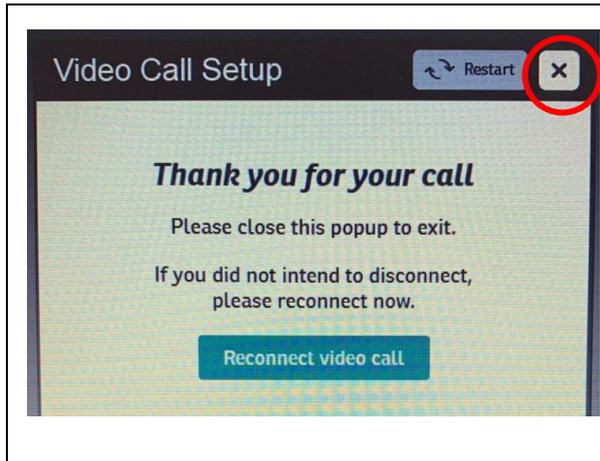
If you want to end the video call you can click on the red 'end' button at the top of the screen.



If you pressed the end button by accident. Press the green 'Return to call' button.



If you really want to end the videocall press the red 'Leave the call' button.



When your video call has finished the screen will look like this.

Click on the 'x' button at the top of the screen to finish the video call.