Kelso Pharmacy Joint Consultation

Kelso Pharmacy has registered their interest with NHS Borders in submitting an application to open a new pharmacy in Kelso, located at 41a Bowmont St, Kelso TD5 7JH.

As part of the pre-application process NHS Borders and Kelso Pharmacy are undertaking a Joint Consultation exercise to seek the views of people local to the proposed premises, or those who might use the proposed new pharmacy.

All views submitted will be incorporated into the Consultation Analysis Report (CAR) which will be taken into account by NHS Borders Pharmacy Practices Committee (PCC) which decides the outcome of an application.

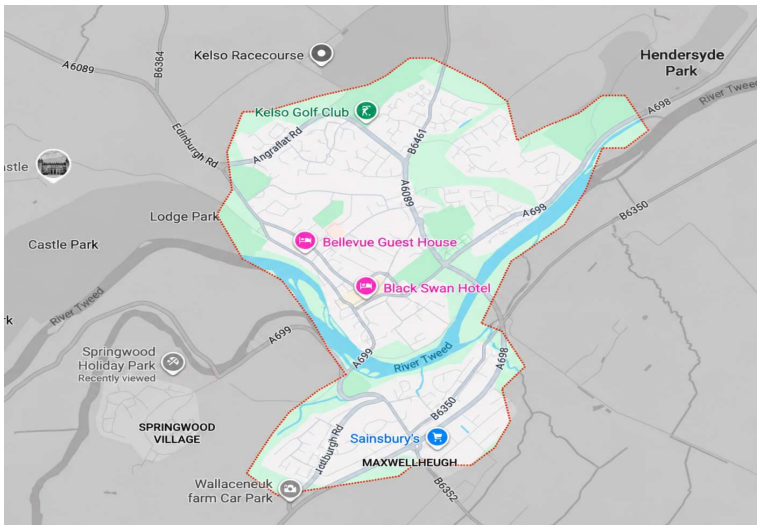
Proposed Application Details

Provider: Kelso Pharmacy

Location: 41a Bowmont St, Kelso TD5 7JH

Neighbourhood boundary description: bounded by open land to the South and East, Lodge Park to the West and Kelso Golf Club to the North.

The map below outlines the area affected by the proposal.



Proposed opening hours:

- Monday to Friday: 8.30am – 6pm
- Saturday: 9.00am – 5.00pm
- Sunday: 10am – 2pm

Proposed services to be provided:

- NHS prescription dispensing
- Pharmacy First and Pharmacy First Plus assessments
- Consultations and treatments with an independent prescribing pharmacist
- Free prescription collection and delivery service
- Chronic Medication Service (CMS)
- Repeat prescription management
- Emergency hormonal contraception
- Public health services and vaccinations (where commissioned)
- Health promotion and preventative healthcare

Questionnaire

1. **Do you think the neighbourhood described is accurate?**

   Yes / No / Don't know

   Please comment:

2. **The proposed location of the new pharmacy is: 41a Bowmont St, Kelso TD5 7JH. This is 0.4 miles from Kelso Health Centre, around an 8-minute walk or a 2-minute drive.**

   Do you think the proposed pharmacy's location will provide adequate access to pharmaceutical services for people in the neighbourhood?

   Yes / No / Don't know

   Please comment:

3. **How often, if at all, would you have to make multiple journeys to receive all of the items from each prescription from the existing pharmacies servicing the neighbourhood?**

Every time / Every second time / Every third time / Very rarely

Please explain your answer:

4. **Would you consider that you receive your prescriptions in a timely manner using the existing pharmacy services provided to the neighbourhood?**

Yes / No

Please explain your answer:

5. **Do you consider that you have adequate opportunities to discuss your healthcare needs in private when you need advice or support within the existing pharmacies servicing the neighbourhood?**

Yes / No

Please explain your answer:

6. **Do you think there are gaps/deficiencies in the existing provision of pharmaceutical services to the neighbourhood?**

Yes / No / Don't know

Please explain your answer:

7. **What impact do you think a new community pharmacy would have in the neighbourhood?**

Positive / Negative / Don't know

Please explain your answer:

8. Kelso Pharmacy proposes to provide the following services from the pharmacy should the application be granted:

NHS prescription dispensing, Pharmacy First and Pharmacy First Plus assessments, consultations and treatments with an independent prescribing pharmacist. Free prescription collection and delivery service, Chronic Medication Service (CMS), repeat prescription management, emergency hormonal contraception, public health services and vaccinations (where commissioned), health promotion and preventative healthcare.

What are your views on the pharmaceutical services being proposed by the applicant?

Positive / Negative / Don't know

Please explain your answer:

9. **Do you think there is anything missing from the list of services to be provided?**

Yes / No / Don't know

Please explain your answer:

10. **What impact do you think the proposed pharmacy would have on existing local NHS services, such as GP practices, opticians and dentists in the neighbourhood?**

Positive / Negative / Don't know

Please explain your answer:

11. **What do you think of the proposed opening hours?**

Monday to Friday: 8.30am – 6.00pm
Saturday: 9.00am – 5.00pm
Sunday: 10.00am – 2.00pm

Positive / Negative / Don't know

Please comment:

12. **Are there any further comments you would like to make regarding any elements of this consultation, or additional relevant information you wish to let us know about?**

Please comment:

13. **Please indicate if you are responding as an:**

Individual / Organisation

14. **Do you live within the proposed neighbourhood?**

Yes / No

15. **How did you become aware of this consultation?**

NHS Borders Website
Social Media
Newspaper Advert
Other

NHS Borders complies with the provisions and obligations of the Data Protection Act 1998 in the processing of your personal information. Your information will only be used for the purpose of this consultation as outlined and will be held securely by NHS Borders. Some information may be shared for statistical purposes only which will not identify individuals.

Thank you for taking the time to participate in this consultation.